



January 28, 2004

Mitchell Netburn, Executive Director
Los Angeles Homeless Services Authority
548 S. Spring Street, Suite 400
Los Angeles, CA 90013

Dear Mr. Netburn,

In response to your letter for the Bring LA Home Strategic Planning Committee, I will be responding on behalf of Dayle Keller, CEO City of Baldwin Park. The Baldwin Park Family Service Center is a community resource available to individuals who are in need of social services. The center offers emergency food basket, hygiene kits, bus tokens and referrals to other agencies. Please find below a reply to the 7 questions.

- 1) In our records, we have approximately 1500 registered individuals who have utilized the Family Service Center at least once. On a typical day, we can see 3 to 5 individuals or families who are homeless. Since we are located across the street from a park where homeless individuals meet and is a pick-up site for the cold weather shelter, our center is patronized by the homeless on a regular basis.
- 2) For our intake process, the staff utilizes an intake/referral form that asks for name, address, size of family, income and type of services received. The intake forms are reviewed monthly to compile data.
- 3) There is no exact monetary figure that demonstrates how much is spent on the homeless but each month, the center gives out \$500 worth of bus tokens. A majority of the token recipients are homeless individuals who rely on the bus tokens.
- 4) Our facility provides referrals on an on-going basis to transitional shelters in the San Gabriel Valley. Without the availability of transitional shelters, our homeless population would have no other place to go except the streets.
- 5) To reduce the number of homeless in our City, more transitional shelters need to be established. In addition, the housing authorities across the county need to be more accessible and provide enhanced services to clients, particularly those who are already homeless or at a high risk of becoming homeless in the future.



- 6) This question does not only apply to the City of Baldwin Park but other organizations as well, if agencies could collaborate together to provide more family resource centers and form partnerships with motels to offer low-cost and long-term room rentals, less homeless people and families would be on the streets. In addition, those clients living in the motel would receive on-going case management to ensure a transition into society.
- 7) If government and/or community organizations and businesses could form partnerships to ensure homeless people have a place to live, work and receive medical treatment if necessary, the number of homeless people would eventually begin to reduce.

If you have any further questions, please feel free to contact me at 626-338-7256.

Sincerely,



Monica Killen
Program Coordinator
Family Service Center