

**City of Claremont
Human Services Department
Memorandum**

**TO: MITCHELL NETBURN, EXECUTIVE DIRECTOR
LOS ANGELES HOMELESS SERVICES AUTHORITY**

FROM: DICK GUTHRIE, DIRECTOR OF HUMAN SERVICES

DATE: JANUARY 26, 2004

**SUBJECT: RESPONSE TO HOMELESS RESIDENTS IN CLAREMONT
QUESTIONNAIRE**

The following are responses to the seven questions requested from the City of Claremont for the *Bring Los Angeles Home!* Project:

How many and what percent of your organization's annual client load are homeless individuals and families?

Individuals: 5

Families: 2

Percent of Client Load: 10%

2. What procedure does your organization use to identify homeless people?

-Self-referrals

-Referrals from Claremont Unified School District

-Referrals from Claremont Police Department

-Referrals from Claremont Healthy Start Program

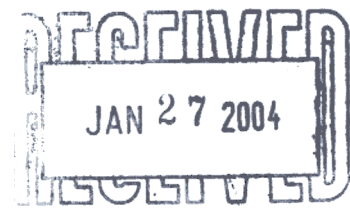
-Referrals from community members

Referrals are interviewed by City case management staff or by homeless outreach staff from Tri-City Mental Health Center.

3. How much do you estimate that your organization spends each year on services related to homeless people?

\$3,000

4. What specific policies and practices produce the outcomes that your organization currently achieves in preventing and eliminating homelessness?



Our partnership with Claremont Healthy Start Program, which helps identify families at risk of homelessness and access to the City's Family Emergency Fund, which provides funding to keep families in housing. Additionally, access to services for the homeless mentally ill through Tri-City Mental Health Center has provided significant additional resources.

5. What specific changes in resources, policies, or practices on the part of your organization would make it possible to reduce the number of homeless people in the City of Claremont?

While the number of homeless individuals within the City of Claremont is small, additional case management hours and additional funds for the Family Emergency Funds would be helpful.

6. What specific changes in resources, policies, or practices on the part of other organizations would reduce the number of homeless people in the City of Claremont?

Additional affordable housing options would be helpful.

7. What additional outcomes in preventing and eliminating homelessness could be achieved if specific policies and practices that you suggest in response to questions 5 and 6 were implemented?

The number of homeless individuals and families might be reduced and the quality of life and potential for long-term success of these individuals and families would be increased.

Cc: Tony Witt, Director of Community Development
Brian Desatnik, Redevelopment & Housing Project Manager