



## CITY OF GLENDORA

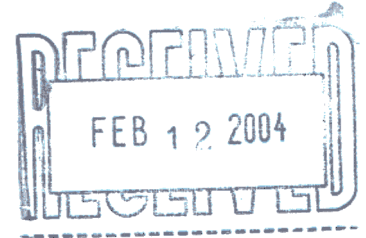
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CHARLES R. MONTOYA, CHIEF OF POLICE

POLICE DEPARTMENT

(626) 914-8250  
FAX # (626) 963-2154

February 10, 2004

Mitchell Netburn, Executive Director  
Los Angeles Homeless Services Authority  
548 South Spring Street, Suite 400  
Los Angeles, California 90013



Dear Mr. Netburn.

The following are the answers you requested regarding the suggested improvements in helping to eliminate the homelessness in Los Angeles County.

- 1 How many and what percent of your organization's annual client load are homeless individuals and families?

**105, which represents approximately 5% of the total persons arrested between 01-01-03 and 12-31-03.**

2. What procedure does your organization use to identify homeless people?

**Normally it is question and answer. In other words when asking place of residence if the answer is "transient," they are classified as homeless.**

3. How much do you estimate that your organization spends each year on services related to homeless people?

**On arrests alone it takes approximately one-man hour per prisoner per booking.**

4. What specific policies and practices produce the outcomes that your organization currently achieves in preventing and eliminating homelessness?

**There are no specific policies. Each officer is assigned a beat. Through the deployment period, approximately four months, each officer is encouraged to**

**address the problems in their beat. This would include graffiti, gangs and homelessness.**

- 5 What specific changes in resources, policies or practices on the part of your organization would make it possible to reduce the number of homeless people in the City of Glendora?**

**A winter shelter is put together through the East San Gabriel Valley Homeless Coalition. Glenkirk and St. Dorothy churches host the shelter while it is in the city of Glendora. We are the only city to host the shelter for a month (all other cities host for two weeks only). During that month the Glendora Police Department takes an active role is assisting with job placement, AA counseling, NA counseling and mental health screening. Officers meet with homeless persons at the shelter and provide additional referrals as far as obtaining identification, birth certificates and legal counseling.**

- 6. What specific changes in resources, policies or practices on the part of the other organizations would reduce the number of homeless people in the City of Glendora?**


**It's unknown at this time.**

- 7. What additional outcomes in preventing and eliminating homelessness could be achieved if specific policies and practices that you suggest in response to questions 5 and 6 were implemented?**

**The above practice is currently in use. It is run through the Community Oriented Policing program (COPS). Through this program a series of steps are taken so that each person is involved in the process. In this program the officers provide the referrals and resources but it is up to the homeless to follow-up. The churches, business owners in the area, residents and the homeless coalition all become stakeholders thus make it part of their problem.**

**I hope these answers have been of some assistance. If you have any further questions please feel free to contact me at (626) 914-8250.**

Sincerely,



Cpl. Jamie Caldwell  
Glendora Police Department