



## CITY OF LA HABRA HEIGHTS

1245 No. Hacienda Road  
La Habra Heights, CA 90631  
(562) 694-6302

March 15, 2004

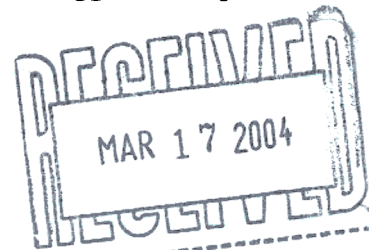
Mitchell Netburn  
Executive Director  
Los Angeles Homeless Service Authority  
548 South Spring Street, Suite 400  
Los Angeles, California 90013

### RE: COMPLETED SURVEY

Dear Mr. Netburn:

Enclosed for your records is the City of La Habra Heights response to the seven-question survey you forwarded on Wednesday, March 10, 2004 to my attention. The following are the responses:

1. How many and what percent of your department's/city's annual client load are homeless individuals and families? 0%
2. What procedure does your department/city use to identify homeless people?  
We call upon our Deputies since this is a small city.
3. How much do you estimate that your department/city spends each year on services related to homeless people? \$0
4. What specific policies and practices produce the outcomes that your department/city currently achieves in preventing and eliminating homelessness? La Habra Heights is strictly residential and does not have any policies in place to address the issue. The community is quite affluent.
5. What specific changes in resources, policies or practices on the part of your department/city would make it possible to reduce the number of homeless people in the community you serve? N/A
6. What specific changes in resources, policies or practices on the part of other jurisdictions would reduce the number of homeless people in the community you serve? N/A
7. What additional outcomes in preventing and eliminating homelessness could be achieved of specific policies and practices that you suggest in response to questions 5 and 6 were implemented? N/A



Feel free to contact me at (562) 694-6302, should you have any further questions or concerns. City Hall offices are open Monday-Thursday (7:30 a.m.-6:00 p.m.). City Hall offices are closed every Friday. Best of luck with your survey!

Sincerely,

A handwritten signature in black ink that reads "John F. Hendrickson". The signature is fluid and cursive, with a large initial "J" and "H".

John F. Hendrickson  
City Manager  
City of La Habra Heights