

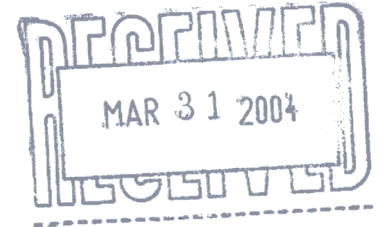


CITY OF LA VERNE POLICE DEPARTMENT

2061 Third Street, LaVerne, California 91750

March 25, 2004

Mitchell Netburn, Executive Director
Los Angeles Homeless Services Authority
548 South Spring Street, Suite 4000
Los Angeles, California 90013



Dear Mr. Netburn,

The information you requested in your letter dated March 10, 2004, is listed below:

1. How many and what percent of your department's/city's annual client load are homeless individuals and families?

A database query was executed in the 2003 calendar year, and a total of thirty-six records were extracted that had an indicator of "transient" in the address field. Our total calls for service in 2003 were 15,454. It is not possible to extrapolate the exact number of persons contacted without evaluating every call for service, so the total calls will be used to calculate an approximate percentage. The homeless contacted relative to our client load is less than one-quarter of one percent (actual is 0.0023).

2. What procedure does your department/city use to identify homeless people?

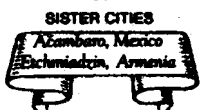
If a call for service is received the person(s) will be contacted and treated as any other citizen provided a crime is not being committed. The contact basically becomes a welfare check and a check for wants could be ran if there is an I.D. in possession.

3. How much do you estimate that your department/city spends each year on services related to homeless people?

Each year the city supports Tri-City Mental Health with a twenty thousand dollar contribution for mental health services which include the homeless.

4. What specific policies and practices produce the outcomes that your department/city currently achieves in preventing and eliminating homelessness?

None are currently in place addressing this specific issue.



5. What specific changes in resources, policies or practices on the part of your department/city would make it possible to reduce the number of homeless people in the community you serve?

No specific suggestion.

6. What specific changes in resources, policies or practices on part of other jurisdictions would reduce the number of homeless people in the community you serve?

No specific suggestion.

7. What additional outcomes in preventing homelessness could be achieved if specific policies and practices that you suggest in response to questions 5 and 6 were implemented?

No specific suggestion.

Please do not hesitate to call if you have any questions regarding this correspondence. I can be reached at (909) 596-1913.

Sincerely,

R. Ronald Ingels, Police Chief



By: Scott Pickwith, Captain, Services Division